



ENHANCE YOUR ABILITY TO LEAD IN HUMAN SERVICES

To lead in the 21st century, human services professionals must possess interdisciplinary skills and innovative thinking. The customized Certificate in Human Services Leadership provides working professionals the knowledge and skills necessary to redesign public services and programs, address racial disparities, and develop creative policy solutions to complex community needs.

WHAT YOU WILL GAIN

- Grounding in key skills and knowledge for leadership in public and nonprofit service-providing organizations
- Knowledge of how public, nonprofit, and philanthropic funding, structures, and operations create unique cultures that must be navigated to lead change across institutional boundaries
- Deeper understanding of racial, gender, and income disparities and strategies for improving organizational operations and client circumstances
- Experience with human-centered design to improve user experience, implementation, and coordination among professionals, agencies, and communities served.
- Access to faculty and resources of a top-10 U.S. graduate school of public affairs that is also ranked second for nonprofit management

THE CERTIFICATE IS IDEAL FOR

Professionals working in all aspects of human services program development and delivery at public, nonprofit, and philanthropic organizations seeking professional development and advancement opportunities. In addition, organizations committed to improving the quality of life for communities they serve could benefit by having multiple staff complete the program.

LEARNING ENVIRONMENT

The Certificate in Human Services Leadership offers a blend of academic rigor and practical experience with a flexible schedule that combines virtual content and face-to-face sessions that accommodate busy schedules.

COURSE CONTENT

The certificate requires 12 credits, six from required courses and six from a choice of electives. The 12 credits of certificate coursework can be applied towards a mid-career Master of Public Affairs (which has a minimum requirement of 30 credits).

REQUIRED

- Human-Centered Service Redesign
- Public Service Redesign Workshop

ELECTIVE COURSES (CHOOSE TWO)

- Public Budgeting
- Civic Participation in Public Affairs
- Integrative Leadership
- Management of Organizations
- Program Evaluation
- Public Policy Implementation
- Racial Inequality and Public Policy Analysis
- Project Management in the Public Arena
- Leadership and Change
- Public and Nonprofit Leadership and Management
- Effective Grant Writing for Nonprofit Organizations

PREREQUISITES

- At least eight years of professional experience
- Bachelor's degree from an accredited institution

APPLICATION MATERIALS

- Resume
- Personal statement
- College transcripts
- TOEFL/IELTS scores (required for most non-native English speakers)

