

Promoting Excellence in Public Management: Innovations in Cities and Counties

Thursday April 27, 2006

Cowles Auditorium, Hubert H. Humphrey Center, U of MN

Sponsored by the Public and Nonprofit Leadership Center (PNLC) &
The Center for the Study of Politics and Governance (CSPG)
Hubert H. Humphrey Institute of Public Affairs, U of MN

CONFERENCE AGENDA

- 7:30am **Registration**
- 8:00 - 8:15 **Welcome:** Dean Brian Atwood / Melissa Stone, Director, PNLC, HHH Institute
- 8:15 – 8:30 **Why Excellence in Public Management Matters**
Karen Anderson, former Mayor, City of Minnetonka
- 8:30 – 9:30 **Panel 1 - Management Excellence**
Panelists: John Gunyou – “Minnetonka Merit System”
 Jim Mulder – “Counties’ Futures Project”
 Matt Smith – “St. Paul Retiree Health Care”
 Tom Walkington – “Hennepin County Balanced Scorecard”
Discussant: Connie Nelson – Public Strategies Group
Moderator: Nate Garvis, Target Corporation
- 9:30 – 10:30 **Panel 2 – Contracting Out and In**
Panelists: Craig Anderson, “Minnetrista Public Safety Contracting”
 Pat Born – “Minneapolis Outsourcing”
 Kevin Corbid – “Washington County Property Tax Processing”
 Gordon Hughes – “South Metro Public Safety Training”
Discussant: Monica Herrera, Community Consulting Group
Moderator: Reatha Clark King
- 10:30 – 11:00 **Break**
- 11:00 – 12:15pm **Panel 3 – Collaborations for Delivering Public Services**
Panelists: Laurie Ahrens – “Plymouth’s Recreation Collaboration”
 Steve Cramer - “Health Careers Institute in Hennepin County”
 Gary Cunningham – “Hennepin County North Point”
 Beth Wiggins – “DARTS”
Discussant: Jodi Sandfort, Associate Professor HHH Institute
Moderator: Sean Kershaw, Executive Director, Citizens League
- 12:15-12:25 **Summary** – Jay Kiedrowski, Senior Fellow, PNLC, HHH Institute
- 12:25-12:30 **Concluding Remarks** – Larry Jacobs, Director, CSPG, HHH Institute
- 12:30 **Adjourn**

Co-Sponsors: Citizens League, League of Minnesota Cities, Association of Minnesota Counties